

Listed below are services that are available to Deason Service customers. This is not an exhaustive list of services that we perform.

Employees are NEVER permitted to move any customer vehicles due to our insurance coverage and safe business practice. Any exceptions must be pre-approved by Cory and will require the driver hold a current CDL.

Management always has the right to decline road service for unsafe working conditions

	WE DO	WE DO NOT	Road Service Exceptions to Scope Policy
AIR CONDITIONER (Tractor)	Evacuation, replacement of compressors, expansion valves, dryers, clutches, hoses, fittings, safety switches, control switches, fan motors, evaporators and condensers	Partial charges of air conditioners. <i>Deason Service will not warranty this under any circumstances.</i> Employees are not to be raising and/or lowering cabs. These maneuvers are the responsibility of the customer.	We do not repair AC systems on the road.
AIR SYSTEM (Tractor and Trailer)	Replacement of: governors, lines, fittings, valves, diaphragms, low air buzzers, hoses, switches, compressors and tanks.	Repair or rebuild governors or valves. Weld air tanks	No Exceptions
BRAKES AND WHEEL BEARINGS (Tractor and Trailer)	Replacement of bearings, drums, brake shoe assemblies, slack adjusters and seals, cones and races, brake spiders and cam bushings, king pin, Brake adjustments.	Replacement of axle housing, spindle, rethreading of axle housings and axles. <i>(A third party, such as the Axle Surgeon can be used to perform these repairs.)</i>	Wheel seals can be done on parking lots, scale houses, and any other level surface. They cannot be done on the side of the road.

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CLUTCH SYSTEM (Tractor)	Lubrication. Replacement and attachment of linkages, adjustment of pressure plate ring gears.	Replacement of clutch assemblies.	No Exceptions
COOLING SYSTEM (Tractor)	Replacement of thermostats, water filters, hoses and belts, fan clutches, Water pumps, Radiators. Coolant condition check. Flush and fill. Extended life coolant conversion.	Water pump rebuilding and any major internal heating repair problems, (i.e., water in oil, fuel in radiator, cracked blocks, cracked heads. We do not re-core radiators Employees are not to be raising and/or lowering cabs. These maneuvers are the responsibility of the customer.	We do not replace radiators on the road.
DRIVE LINE COMPONENTS	Lubrication. Replacement of "U" joints, yokes, companion flanges, seals, drive shaft assemblies, and center shaft bearings.	Shortening or lengthening of drive shafts, replacement of thru shafts, and bearings. No service that requires removal of the differential cover.	No Exceptions
ELECTRICAL SYSTEM (Tractor and Trailer)	Installation, replacement or repair of all lights and lenses, light cords, light wiring, cable ends, battery cables, batteries, gauges, parallel switches, solenoids, starters, relays, regulators, alternators, generators, switches, circuit breakers, fan motors, and electrical devices, and sensors.	Replacement of computer module (ECM). Installation of power inverters Employees are not to be raising and/or lowering cabs. These maneuvers are the responsibility of the customer.	No Exceptions
EXHAUST SYSTEM (Tractor)	Replacement of flex pipes, elbows, stack pipes, clamps, mufflers, mounting brackets, gaskets, and manifolds. Replace Turbo and air to air charge air.	Modification of existing exhaust system.	No Exceptions

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FUEL SYSTEM (Tractor)	<p>Installation or replacement of fuel lines, springs, linkages, and fuel solenoids.</p> <p>Tank replacement.</p> <p>Replace crossover valves.</p> <p>Filter and filter housing replacements.</p>	<p>Replacement of fuel pumps or fuel injectors.</p> <p>Employees are not to be raising and/or lowering cabs. These maneuvers are the responsibility of the customer.</p>	No Exceptions
HEATER	Replacement or repair of hoses, switches, motors, heater cores.	Complete installation or modification of a heating system.	No Exceptions
PREVENTIVE MAINTENANCE	<p>DOT inspections.</p> <p>Oil changes.</p> <p>Tractor/trailer lubrication.</p> <p>Extended Service PMs.</p>		We do not perform any of these services on the road.
REFRIGERATED UNITS	<p>PM service, belts, alternator, batteries.</p> <p>Many repair dealing with the actual refrigerating aspect of the unit</p>		No PM services on the road
ROAD SERVICE (Tractor and Trailer)	24-hour fuel, oil, water, tire and mechanical breakdown service.	As noted	
STEERING	<p>Lubricate. Gear boxes.</p> <p>Replace power steering pumps and hoses.</p> <p>Replacement of tie rods, pitman arm, king pins, bushings, and other steering components. (we do not offer alignment, and customer agrees to have alignment done after said repairs)</p>	Alignment of tractor	No Exceptions

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SUSPENSION SERVICE (Tractor and Trailer)	Lubrication. Replacement of leaf spring, air bags, shock absorbers, trailer equalizers, and leveling valves.	Trailer axle replacement. Re-seating of air bags	No Exceptions
TIRE AND WHEEL SERVICE	Replacement of tires are on a case by case basis depending on availability, Replace nuts & studs. Single outs. ONLY new tires may be mounted on steer axles positions.	Misapplication of tires or tubes (be they ours or our customer's); used tire mounting on steering; patching of steering tires. Welding / straightening of wheels Wheel Repairs 3 piece rims	No Exceptions
WELDING	Mud flap brackets. DOT ICC bumper	Any welding other than noted. We do not weld air tanks, frames, wheels, landing gear, or other structural supports.	No Exceptions
WIPERS	Replacement of motors, arms, blades, hoses, linkage, switches, and washer pumps.		No Exceptions
WRECKER SERVICE	Service available through outside wrecker company.	NEVER use any piece of equipment to tow anything.	No Exceptions
RV's and Buses	Available on a case-by-case basis.	Case by case basis. Factors may include, space and parts availability	No tire repairs